

Voting as a Retail Investor

This applies to shareholders who hold their shares through a third-party shares platform or a broker that uses a nominee shares company.

Many of our private shareholders hold their shares through well-known brokers and shares platforms (eg Hargreaves Lansdown, Halifax Share Dealing, IG Markets, or AJ Bell). These brokers and platforms collect all the individual shareholdings into one holding, usually using its own nominee company.

This means that most individual shareholders are not listed in their own name on our share register, as their respective shareholdings are listed in the name of the nominee company.

If your shares are held like this and you wish to vote, you will need to do so by one of the following ways:

- In person at the Annual General Meeting / General Meeting (AGM/GM) BUT to do so you must have a form of authority from the broker or shares platform saying that you have the authority to vote at the meeting. This is provided by contacting your broker or shares platform.
- You instruct the broker or shares platform on how you wish to vote.

Both of these procedures are perfectly normal and your broker or shares platform should do this for you when asked to do so.

To help ensure as many of our individual shareholders vote at our AGM/GM, we have summarised the process to be followed for our shareholders with the most popular brokers and share platforms.

AJ Bell customers

Contact AJ Bell Securities/Lawshare Nominees directly:

on 0345 373 3479, or

For AGMs, you can vote online through your account. When a GM is called, AJ Bell will send you a secure message outlining the details, and how you can vote.

If you'd like to vote or attend an AGM, send a secure message to AJ Bell. If you'd like to vote, the secure message needs to confirm how you'd like to vote for each resolution. AJ Bell will then process your vote accordingly. If you'd like to attend, the secure message just needs to confirm your request to attend. AJ Bell will then send you a letter of representation.

<https://www.ajbell.co.uk/faq/how-do-i-respond-corporate-action>

Hargreaves Lansdown

Contact Hargreaves Lansdown directly on 0117 900 9000, or

Send your instruction online by logging onto your account using HLs website, select 'view shareholder meetings'. We understand that an instruction cannot be given via the HL app.

<https://www.hl.co.uk/shares/corporate-actions/agms-and-shareholder-voting>

Halifax Share Dealing/HSDL Nominees

Contact Halifax Share Dealing/ DSDL Nominees directly on 0345 722 5525; or

If you want to give your instructions, there are two options available to you:

1. Provide your instruction online or via the mobile banking app by signing in to your account and selecting 'corporate actions' in the right-hand navigation then 'notifications' and choosing the relevant account.
2. Send your instruction by post to:

*Halifax Share Dealing Limited
Lovell Park Road
Leeds
LS1 1NS*

<https://www.halifax.co.uk/investing/help-and-guidance/existing-customer/what-is-a-corporate-action.html>

Interactive Investor

Contact Interactive Investor directly on 0345 607 6001, or

To vote at the meeting online - Log into your account and select Portfolio > Voting mailbox. On the Proxy Voting Form select Vote. You will then be presented with the options you are able to vote for and can choose accordingly. You can change your vote if you wish to up until the close date displayed.

To physically attend a meeting - Log into your account and select Portfolio > Voting mailbox. On the Proxy Voting form select Attend Meeting from the drop-down menu. Select In our name, as we will be attending ourselves. Then enter "Interactive Investor Services Limited" in the Share Registration field of Attendee Details. Directly below this enter your name and address details in the rest of the section. Next, in the Attendance Card Options section, select Send to Attendee's address above. Confirm your choices. An introduction letter will be sent to you which you will need to take to gain entrance to the meeting.

<https://www.ii.co.uk/help/using-your-account/account-administration/shareholder-voting>

IG Markets

Contact IG markets directly on 0800 195 3100; or

To vote at the meeting online - You'll receive a notification email for specific proxy Voting events from global@proxymvote.com containing a control number. If you click on the 'vote now' button, you'll be redirected to ProxyVote. Once there, you'll be able to enter your control number, after which you'll see all the available options related to the event. To cast your vote, select your preferred option(s) and click on 'submit vote'. Your vote will then be recorded.

To physically attend a meeting - There is charge of £100 plus VAT for this service which would be deducted from your IG trading account. To take part, you'll need to send IG the following:

1. Your IG account number
2. Your full name and address
3. Your settled positions, held on the record date announced for the meeting.
4. Your full instruction

You can send the above details via email to corporate.actions@ig.com or via post to:

Corporate Actions Department
IG Markets Limited
Cannon Bridge House
25 Dowgate Hill
London
EC4R 2YA

IG will need to have this information well in advance of the date of the shareholder meeting, otherwise they may not be able to facilitate your request.

<https://www.ig.com/uk/help-and-support/corporate-events-and-dealing/corporate-action-events/do-you-offer-proxy-voting>

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