

# Voting as a Retail Investor

This applies to shareholders who hold their shares via a third party shares platform or via a broker that uses a nominee shares company

Many of our private shareholders hold their shares through well known brokers and share platforms; with the brokers and platforms collecting all the individual shareholdings into one holding, usually using its own nominee company.

This means that most individual shareholders are not listed in their own name on our register, as their respective shareholdings are listed in the name of the nominee.

If your shares are held like this and you wish to vote, you will need to do so via one of the following ways:

In person at the AGM BUT to do so you must have a form of authority from the broker or share platform saying that you have the authority to vote at the meeting. This is provided by contacting your broker or share platform.

You instruct the broker or share platform on how you wish to vote.

Both of these procedures are perfectly normal and your broker or share platform should do this for you when asked to do so.

To help ensure as many of our individual shareholders vote at our AGM on 28 September 2022, we have summarised the process to be followed for our shareholders' the most popular broker and share platform.

## AJ Bell customers

Contact AJ Bell Securities/Lawshare Nominees directly, no later than 21 September 2022: using

0345 373 3479 (if you are in the UK) and instruct them of your vote; or

vote online by signing up or logging onto: <https://www.youinvest.co.uk/securelogin> or <https://www.sippcentre.co.uk/login/username/>

## Hargreaves Lansdown

Contact Hargreaves Lansdown directly, no later than 21 September 2022:

using 0117 900 9000 (if you are in the UK) and instruct them of your vote on your vote; or

Send your instruction by post to Hargreaves Lansdown at One College Square South, Anchor Road, Bristol, BS1 5HL.

Send your instruction online by logging onto your account and sending HL an electronic instruction using the 'online election' facility. We understand that an instruction by ordinary email cannot be accepted so electronic instructions should be sent using your Hargreaves Lansdown online account accessed via [www.hl.co.uk](http://www.hl.co.uk).

You need to instruct them to vote on your behalf before 21 September 2022.

## Halifax Share Dealing/HSDL Nominees

Contact Halifax Share Dealing/ DSDL Nominees and cast your vote by no later than 21 September 2022:

on 0345 722 5525 (if you are in the UK) and instruct them of your vote; or

vote online by signing up or logging onto <https://www.halifax.co.uk/sharedealing> and then select “Account Management” and then “Important Notifications”.

You need to make your elections by no later than 21 September 2022.

## Interactive Investor

Contact Interactive Investor directly and cast your vote by no later than 21 September 2022:

on 0345 607 6001 (if you are in the UK) or +44 (0)113 346 2309 (if calling from outside the UK) and instruct them of your vote; or

vote online by signing up or logging onto <https://secure.ii.co.uk/webbroker2/login.jsp>

More information in Interactive Investors’ election procedures may be found on <https://www.iii.co.uk/shareholder-voting-and-information>.